

GRADUATING STUDENT OPINION SURVEY - 2001

QUICK FACTS OVERVIEW

Graduating students respond:

✂✂ The cost of attending Rutgers is reasonable

- The percentage of graduating students who “Strongly Agree” that costs associated with attending Rutgers are reasonable has increased over the decade.

2001	47%
1997	30%
1992	21%

- The percentage in overall agreement that the cost of attending Rutgers is reasonable has also increased.

2001	92%
1997	86%
1992	77%

✂✂ Rutgers has high quality academic programs

- The percentage of graduating students who “Strongly Agree” that Rutgers has high quality academic programs has maintained the increase achieved between 1992 and 1997.

2001	36%
1997	36%
1992	27%

- The percentage who generally agree that Rutgers has high quality academic programs also has maintained the high level indicated over the last decade.

2001	91%
1997	91%
1992	92%

☞ Diversity is important

- **Many 2001 graduates “Strongly Agree” that:**
 - It is important for Rutgers to provide a multicultural environment (50% compared to 40% in 1997 and 36% in 1992).**
 - Rutgers promotes respect for diversity (37%).**
 - Minorities receive equal treatment in the classroom (37%) as do men and women (36%).**

- **However, students are less positive about other areas of student life at Rutgers.**
 - 83% agree that many Rutgers students use alcohol or drugs.**
 - 60% agree that many students are more interested in having fun than studying.**
 - 44% believe cheating is a widespread problem at Rutgers.**

☞ Career goals remain important to students

- **In 1997, two-thirds of graduates cited the following career goals as important: discovering career interests; improving knowledge, technical skills, and/or competence in work related areas; formulating long-term career plans; and improving chances for a good job.**
- **In 2001, one-third or more credited Rutgers as being “Very Helpful” in achieving these same goals.**
- **In 2001, many students listed “improved chances of getting a good job” as one of their top three goals (students graduating from MGSA were the exception to this tendency).**

☞ Rutgers receives high marks for helping 2001 graduating students achieve their academic goals with three-fourths or more indicating that Rutgers was “Very Helpful” or “Moderately Helpful” in achieving the following goals:

- **95% increased knowledge in an academic field**
- **87% improved ability for critical thinking**
- **86% gained a general education and appreciation of ideas**
- **83% increased communication skills**

- **81% learned more about personal interests**
- **77% pursued a personal interest or developed a talent**
- **76% became a more cultured person**

▄▄ Social and cultural participation goals are important to students

- **51% agreed in 1992 that meeting people and making friends is important and 67% stressed the importance of this goal in 1997.**
- **In 2001, 78% indicate that Rutgers was “Very Helpful” or “Moderately Helpful” when it comes to meeting people and making friends.**
- **In 2001, 95% agree that Rutgers has many activities and organizations for students.**

▄▄ Academic advising needs improvement

- **Although improving, there still is room for improvement in academic advising.**
- **In 2001, 63% are satisfied with academic advising compared to 59% in 1997 and 54% in 1992.**

▄▄ Administrative and computing services receive high marks

- **Systems geared for students receiving the highest levels of satisfaction include:**
 - Online grades, transcripts, and class schedules (98%)**
 - Online schedule of classes (98%)**
 - Web course registration (96%)**
 - Rutgers website/homepage (95%)**
 - Online Syllabi for classes (90%)**
- **81% indicate that Rutgers computing facilities have improved since they have been enrolled.**

✍ ✍ Bookstores, housing, dining services, and parking are areas that require improvement

- The satisfaction level for these services has declined over the decade.

PERCENT SATISFIED

	2001	1997	1992
Bookstores	76%	82%	85%
Housing	66%	72%	78%
Dining Services	56%	56%	67%
Parking	16%	24%	25%